

KONGSKILDE WARRANTY CLAIM FORM

Submit completed forms and all supporting documents to: KNA-Warranty@kongskilde-industries.com

Claim Submitted By: Customer Dealer Regional Sales Manager Other: _____

Company Name: _____

Contact Person: _____

Phone Number: _____

Email Address: _____

Shipping Address: _____

Grain or Industry: _____

Part Number: _____

Product Name: _____

Kongskilde Serial No.: _____

Order Number: _____

Customer No. and Name: _____

Installation Country: _____

Invoice Number: _____

Summary of Prior Discussions: _____

Hours in Service: _____ Description
of Failure (Voltage, Current, Substance, etc.):

Breakdown/Urgency (Production Stop? Yes No
Environment (Inside/Outside, Temp, Humidity, Chemicals):

Replacement Order No.: _____ Return

Goods (If no, approval needed): Yes No

Other Comments: _____

Attachments Checklist: Proof of Purchase Photos Docs

Important Warranty Terms (Please Read)

- All parts must be preserved for 60 days after submission. Kongskilde may request failed parts to be returned for inspection.
- Kongskilde reserves the right to deny warranty coverage if:
 - The part has been modified in an unqualified manner.
 - The part is obsolete or no longer available.
- Warranty covers defects in materials or workmanship for 12 months from the date of purchase by the end user. - Proof of purchase may be required to validate the warranty.
- Kongskilde may choose to repair or replace the failed product. - Labor coverage, if approved, may be:
 - Provided directly by Kongskilde, or
 - Reimbursed to the dealer or customer at prevailing warranty labor rates in your area.

IMPORTANT:

Incomplete submissions may delay processing. Please ensure all fields are completed and necessary documents/photos are attached.